

READ THIS! When upgrading from a dual-bank version of v5.x, earlier than v5.3b, make sure you check the "**Copy configuration from Bank x to Bank y during firmware update**" checkbox. Otherwise the new version will be installed in the unused bank with factory default settings.

READ THIS TOO! The upgrade patches available from this page and the Lantronix ftp site are designed to UPGRADE from a lower version of firmware only. **DO NOT attempt to "downgrade" to an earlier version using these upgrade patches.** Doing so will cause the SLC to become non-functional.

If you are having problems in a new version of firmware that did not occur in a previous version please **contact Lantronix Technical Support** at 800-422-7044 or 949-453-3990, or submit a technical support request at:

<http://ltxfac.custhelp.com/cgi-bin/ltxfac.cfg/php/enduser/ask.php>

Special note about dual-bank SLCs & SLBs:

Dual-bank SLCs are designed to allow roll-back to a known working state in case there is some issue with newly installed firmware. For this reason we **strongly** recommend that you not upgrade both banks at the same time.

In general we recommend that you leave the previous version of firmware in the unused bank until the next time you upgrade the SLC. This is similar to setting a Restore Point in Windows to allow you to restore to a previous state if needed.

If you have been running the new firmware version for several weeks and are confident that the new installation is running correctly, you can upgrade the other bank by installing the upgrade patch from the recently upgraded bank onto the original boot bank.

To avoid possible upgrade problems, reboot the SLC before performing any upgrade. This will insure that all file systems are clean and ready for an upgrade.