Firmware Release Notes

Important Notice

This device, like any wireless device, operates using radio signals which cannot guarantee the transmission and reception of data in all conditions. While the delay or loss of signal is rare, you should not rely solely on any wireless device for emergency communications or otherwise use the device in situations where the interruption of data connectivity could lead to death, personal injury, property damage, data loss, or other loss. NetComm Wireless accepts no responsibility for any loss or damage resulting from errors or delays in transmission or reception, or the failure of the NetComm Wireless NTC-402-02 Router to transmit or receive such data.

Safety and Hazards

Warning – Do not connect or disconnect cables or devices to or from the USB port, SIM card tray, Ethernet port or the terminals of the Molex power connector in hazardous locations such as those in which flammable gases or vapours may be present, but normally are confined within closed systems; are prevented from accumulating by adequate ventilation; or the location is adjacent to a location from which ignitable concentrations might occasionally be communicated.

Copyright

Note – This document is subject to change without notice.

Document history

This document covers the following products:

NetComm NTC-402-02 Router

Ver.	Document description	Date
v1.0	Initial document release	30 November 2018
v1.1	Firmware release note for NTC-402-02	17 July 2019

Table i. - Document revision history

Contents

Release information

Item	Details
Product model	NTC-402-02
Hardware version	v1.0
Firmware version	0NC0WF0.H51_e52.0NC2_201906201700
Firmware file name	NetComm-NTC-402-2_0NC0WF0.H51_e52.0NC2_201906201700.bin
MD5 sum	6C83F5D984DFB99A502AB9E5634F8FEF

Release history

0NC0WF0.H51_e52.0NC2_201906201700

17 July 2019

Features

- Added an option to view the SIM B Data usage profile (TT 27373)

- Added an option to upload HTTPS Certificates (TT 37753)

- Added a system check to prevent users entering more than 10 characters for new login passwords (TT 38006)

Enhancements

- Fixed an issue where the system time on the web user interface is 1 hour ahead of the correct time zone (TT 25281)

- Fixed an issue where CPE is unable to save the log externally (TT 25902)

- Fixed the Digital Output levels settings on the web user interface (TT 26302)

- Fixed an issue where an SMS that turns the WiFi on/off will also reboot the CPE (TT 27438)

- Fixed an issue where CPE does not record new entries after a user downloads the log (TT 37809)

- Adjusted the SNMP Enterprise OID value (TT 37838)

- Fixed an issue where WiFi clients connected to a different VAP cannot ping each other when VAP isolation is disabled (TT 38066)

- Fixed an IPsec connection stability issue (TT 37791)

- Enhanced the security functionality of the CPE (TT 27410)

Known issues

- None

30 November 2018

Enhancements

- ≋ Support for Dual SIM added (TT 24526)

- ≋ Unexpected APN Password reset after saving any changes on Internet (WAN) config page has been fixed (TT 24795)

- ≋ Standard and NetComm ACS Data Model are now both supported (TT 25176)

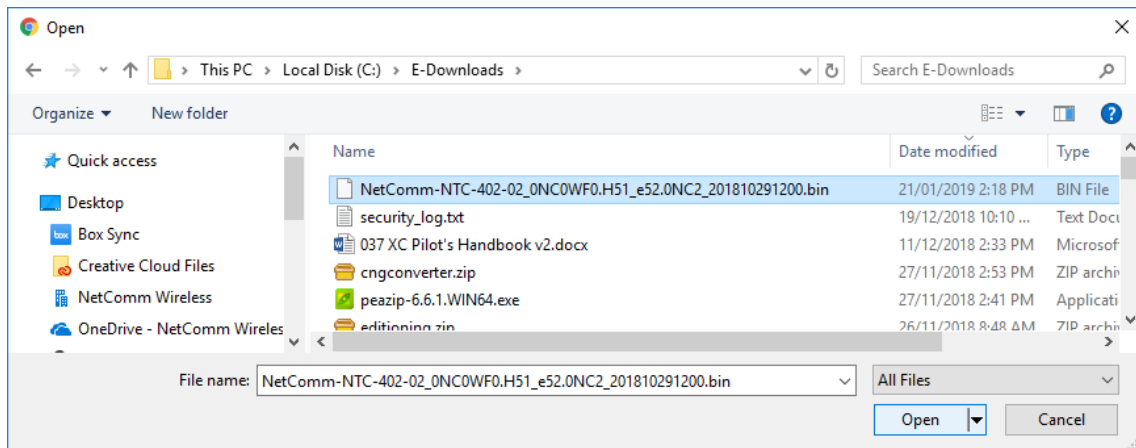## Known Issues

- ≋ None

Firmware upgrade instructions

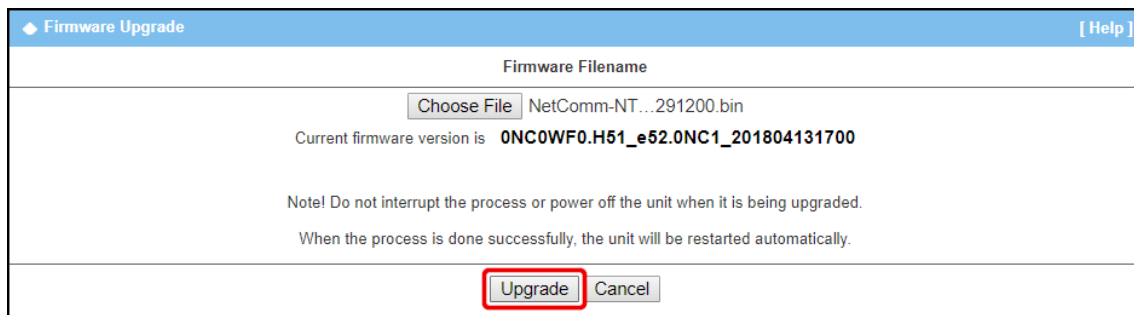1 Navigate to **Administration -> System Operation -> Backup & Restore.**

2 Next to FW Upgrade, ensure that "Via Web UI" is selected, then click on the **FW Upgrade** button.

The Firmware Upgrade window is displayed.

3 Click on the **Choose File** button then locate the firmware file on your computer.

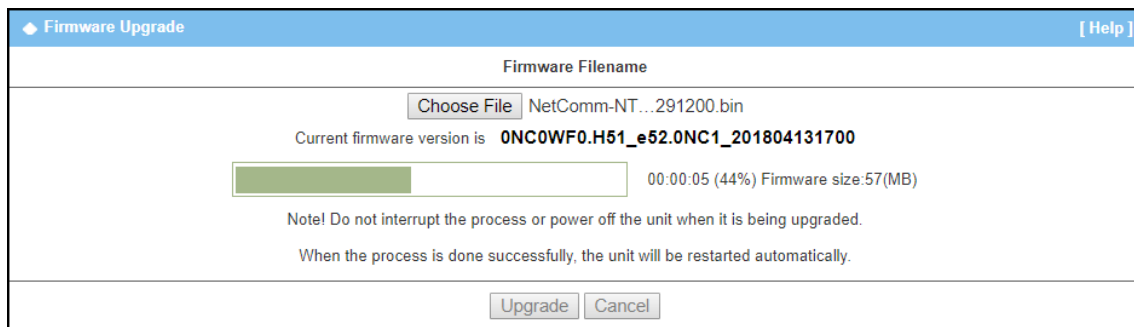4 Click on the **Upgrade** button to begin the firmware upgrade.

The firmware upgrade process begins.

After about 1 minute, the system restarts and displays the following message:
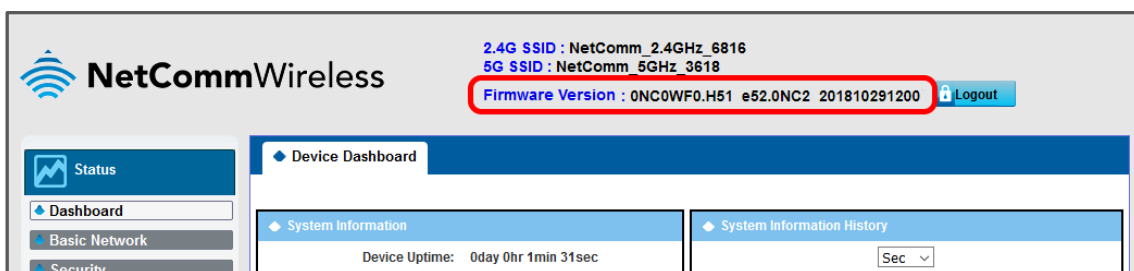
When the timer reaches 0, the browser will refresh the display and you will be able to log in again.

5 Log in to the router again and confirm that the Firmware Version displayed on the Status page is correct.

The firmware upgrade is complete.